









## **City of Leicester Swimming Club Disciplinary and Complaints Procedures**

## **Disciplinary Procedure Complaints Procedure** Stage 0 - Normal Intervention Amicable Resolution and/or Mediation **Swimmer** Parent / Volunteer Club Complaints Form Coach Discretion Record Kept by Welfare Officer Stage 1 - Verbal Warning Record Kept on File Panel Hearing Stage 2 - Written Warning Record Kept on File Decision Judicial Complaint Stage 3 - Suspension, Expulsion or Termination Sanction nb: Swim England Guidance Investigation Record Kept on File Appeal according to Swim England Judicial Regulations **Appeal**