



Hitchin Swimming Club



Code of Conduct – Parents December 2021

Parents are expected to:

1. Complete and return the Medical Information Form as requested by the club and detail any health conditions/concerns relevant to your child and on the consent form. Any changes in the state of your child's health should be reported to the coach prior to coaching sessions. Ensure the club has up to date contact details for you and any alternative person.
2. Deliver and collect your child punctually to and from coaching sessions/swim meets.
3. Ensure your child is aware of arrangements to collect them if you are not intending to stay at the pool during a training session. Swimming Club Staff do not enter changing rooms and as the pools that we train at are used by other groups and members of the public we would not always be aware if a parent had not turned up. We advise parents to ask their children to remain on the premises and ask club or pool staff if they can phone home if necessary. The Club cannot take responsibility for a child if they decide to leave the premises.
4. If the club changes your child's lane and training time, please remember the change is to provide appropriate levels of training and enable your child to progress and should be facilitated and encouraged at all times.
5. Ensure your child is properly and adequately attired for the training session/events including all required equipment, i.e. hats, goggles, drink etc.
6. Inform the Coach before a session if your child is to be collected early from a coaching session/meet.
7. Encourage your child to be inclusive, to obey rules and teach them that they can only do their best.
8. Any issues reported to the Committee, Coaches or Welfare Officer should not be discussed with other parents. The relevant staff will endeavour to deal with the issue and only inform relevant parties on a 'need to know' basis as outlined in our 'Grievance Procedure'.
9. Treat everyone within the club and pool environment with respect and dignity.
10. Behave responsibly as a spectator at training/meets and treat swimmers, coaches, committee members and parents of yours and other clubs with due respect meeting the Swim England commitment to equality. Please note that you will not be allowed access to the swimmers' area at galas/meets unless you are DBS checked volunteer at that gala/meet.
11. Ensure you do not use inappropriate language within the club environments.
12. Show appreciation and support your child and all the team members.

13. Ensure your child's needs are met in terms of nutritional needs and listen to advice given from the club coach.
14. Support the club coach, club administrator and committee appropriately and raise any concerns you have in an appropriate and polite manner. The club is run by a committee of volunteers who give up a great deal of time and aim to provide a safe, enjoyable and friendly environment to allow all our members to fulfil their potential as competitive swimmers. The committee would like to work with all parents to achieve this objective. Details of the club Welfare Officer can be found on the club notice board.
15. Do not enter poolside unless requested to do so or in an emergency. If you wish to have a discussion with the coach check with the club Welfare Officer how this can be arranged.
16. Most of all help your child enjoy the sport and achieve to the best of their ability.

The club will undertake to:

1. Inform you at once if your child is ill and ensure their wellbeing until you are able to collect him/her.
2. Ensure good child safeguarding guidelines are followed at all times to keep your child safe.
3. Ensure all activities are properly supervised/taught/coached and consent is obtained for any activity outside of that previously agreed.

The parent has a right to:

1. Make a complaint to the club if they feel the club or a member of the club is not acting appropriate to Swim England/club rules and regulations. Details of how to do this can be obtained from the club Welfare Officer.
2. Make a complaint on behalf of their child to the Swim England Office of Judicial Administration.