



Dear All,

We understand that sometimes swimmers may be unable to attend their scheduled class. While we do our best to accommodate catch-up sessions, these are subject to availability. Many alternative classes are already full, so catch-up sessions cannot always be guaranteed.

Catch-up sessions must be taken within the current term and cannot be carried over. Please email **admin@cascswimschool.org** to arrange a session. For younger swimmers, we do not offer back-to-back sessions, so catch-ups will need to be scheduled in separate classes where possible.

If your child is unable to attend for medical reasons, please contact our admin team directly. Any arrangements in such cases are at our discretion.

Please note we do not offer refunds except in cases of medical reasons, at the discretion of the swim school.

Thank you for your understanding and support.

Lucy Ashddown-Parkes

Croydon Amphibians Swim School

admin@cascswimschool.org