Code of Conduct for parents/ guardians

[incorporating Swim England's relevant code, as set out in Wavepower 2020-2023]

You agree to abide by this code of conduct and any subsequent version when you complete the Greenwich Royals Swimming Club Membership Form on behalf of someone under the age of 18 years.

Objectives:

To make the parents/ guardians of Greenwich Royals Swimming Club ("GRSC") members aware of their rights and responsibilities.

- Every member should aim to achieve as much as they can while having fun and staying safe.
- GRSC is both competitive and friendly. Nobody should be made to feel unhappy, frightened or embarrassed.
- Everyone associated with the club should at all times, show respect and understanding for the safety and welfare of others, as well as safety and welfare of themselves.
- GRSC members are encouraged to be open at all times and to share any safeguarding concerns or complaints with one of the Club's Welfare Officers. Should they be unavailable, you should phone Swimline (0808 100 4001).

As a parent/guardian of a club member we understand you have the right to:

- 1. Be assured that your child is safeguarded during their time with us.
- 2. Know how to access our club policies, rules and procedures.
- 3. Know who the Welfare Officer is and how to contact them.
- 4. Know that any concerns about your child's welfare will be listened to and responded to.
- 5. Know what qualifications and training those with responsibility for your child have.
- 6. Be informed of problems or concerns relating to your child, where appropriate.
- 7. Know the procedure should your child be involved in an accident or become injured.
- 8. Provide your consent or otherwise for photography and trips away.
- 9. Make a complaint to the club committee or Welfare Officer (as appropriate).

As a parent/guardian of a club member we expect you to:

Essentials

- 1. Make sure your child has the correct club kit for training and competitions. (*All personal property should be identified by the swimmer's name.*)
- 2. Make sure your child has enough food and drink, before and for training and competitions, making sure you follow any guidelines on nutrition that have been provided.
- 3. Ensure your child arrives for the start of a training session in good time i.e. is on poolside and ready 10-15 minutes before a session is due to begin.
- 4. Ensure you arrive to pick up your child before a session or competition is due to finish.
- 5. Inform the coach/ teacher, before a session, if your child is to be collected early from a session/ competition, and if so, by whom.
- 6. Inform the coach or teacher if you're running late to collect your child or if your child is going home with someone else.
- 7. Not enter poolside or interrupt training or competitions unless in an emergency situation or invited to do so by the teacher or coach
- 8. Complete all consent, contact and medical forms and update us immediately if anything changes.
- 9. Maintain a good relationship with your child's coach or teacher.
- 10. Tell us if you wish to talk to us about any concerns regarding your child. We will arrange a mutually convenient time so you can talk to us.
- 11. Adhere to any policies or procedures issued/ re-issued by the Club.

Behaviour

- 1. Remember that children get a wide range of benefits from participating in one of our sports, like making friends, getting exercise and developing skills. It's not all about wins and losses.
- 2. Behave positively as a spectator at training or competitions and treat all others with respect at all times. Including;
 - respect other members, other parents/ guardians, committee members, coaches/ teachers and all volunteer helpers at the club

- respect the children and adults competing for other teams at competitions.
- publicly accept the officials' judgments.
- 3. Give encouragement to your child and tell them when they've done well and provide support when they are struggling. Help your child to recognise good performance, not just results.
- 4. Never 'belittle' your child, or others, for losing or for making mistakes.
- 5. Respect and celebrate difference in our club or activity and not discriminate against anyone else on the grounds of gender, race, sexual orientation, faith or ability.
- 6. Understand that the use of abusive or inappropriate language, bullying, physical violence or any other behaviour which hurts others will not be tolerated by the club.
- 7. Understand that poor behaviour by you or your child may result in the club taking disciplinary action against you. Any behaviour which alleges a criminal offence will be reported to police by the club.
- 8. Talk to your child and ensure they understand the rules of the club and the sport.
- 9. Ensure your child fully understands their Code of Conduct, helping and encouraging them to take responsibility for their performance and behaviour.

In addition, we expect you to:

- 1. Actively support the club by either helping with the running of the club and/ or participating in club activities.
- 2. Help your child enjoy the sport and perform to the best of their ability.
- 3. Encourage your child to take part in swimming but never force them to do so.
- 4. Be supportive and not intrusive, trust the coaches and do not try to interfere with a session or competition. Refrain from communicating with your swimmer(s) during a training session; let the coach do the coaching.
- 5. Be patient with your child's progress; understand that everyone develops differently and that the 'journey to the top' can be a long one.
- 6. Refrain from criticising a coach or teacher in the presence of others; recognising the bond between swimmers and their teacher/ coach is important and should not be undermined.
- 7. If necessary, discuss any concerns that you may have regarding your child's development with the coach or teacher, at a mutually agreed and convenient time.

Perform

Stay Fit

- 8. Check the arrangements/ timings of any competitions or events that you child has entered e.g. location, requirements to sign-in for a competition, warm-up times, event schedule etc.
- 9. Inform the coach or Team Manager as soon as is practically possible if your child cannot compete or is going to be late for an event they have entered or have been chosen to represent the Club.

Breaches of this Code of Conduct may result in disciplinary action being taken against you by the club committee. Continued issues and repeated breaches may result in parents/ guardians being asked not to attend the club, something we never want to do.

Signature of parent/	Printed name	Date
guardian		