



My name is Terri Bainbridge, and I'm the Welfare Officer for Durham City Aquatics.

I can be contacted via email at welfare@dcaswim.co.uk

My role involves:

- Assisting the club in implementing **Wavepower**, which is Swim England's Child Safeguarding Policy and Procedures document.
- Being the first point of contact for club staff, volunteers, young people, and parents for any issues concerning child welfare, poor practice or potential or alleged abuse.
- Ensuring that all incidents are reported correctly and referred, in accordance with Wavepower. Acting independently and in the best interests of any child at the club, putting their needs above that of others and the club itself.
- Ensuring that all relevant club members, volunteers and staff have an up-to date DBS Enhanced Disclosure (this should be updated every three years) and the opportunity to access appropriate child safeguarding training.
- Ensuring that Codes of Conduct are in place for club staff, volunteers, coaches, competitors and parents.
- Ensuring that confidentiality is maintained and information is only shared on a 'need to know' basis.

Please contact me directly with any concerns you may have.