

What is SwimLine?

SwimLine is a child protection helpline. Callers to SwimLine can leave their name, contact details and a description of their concerns, and will then be contacted by Swim England Safeguarding Team within 48 hours. There is also the opportunity to transfer to the NSPCC Child Protection Helpline if urgent assistance is required to protect a child.



You can call SwimLine on 0808 100 4001.

In an emergency, when you believe a child may have been harmed or be at immediate risk of harm and you are unable to contact the Welfare Officer or the Swim England Safeguarding Team, you should without delay refer the concern to your local Police Child Protection Team, MASH or Children's Social Care so any necessary actions can be taken by those professionals to safeguard the child.

You do not have to decide whether your concern or incident is, or is not, child abuse or a failure to safeguard a child. You do have to refer a concern to the appropriate agency so they can make that decision.