



Code of Conduct for parents/guardians

As a parent/guardian of a club member we understand you have the right to:

- Be assured that your child is safeguarded during their time with us.
- Have your concerns listened to and taken seriously.
- Be welcomed as part of the club community and valued for your support.
- Be treated with respect by coaches, volunteers, officials, and other parents
- Know how to access our club policies, rules and procedures.
- Know who the Welfare Officer is and how to contact them.
- Know that any concerns about your child's welfare will be listened to and responded to.
- Know what qualifications and training those with responsibility for your child have.
- Be kept informed about your child's progress, wellbeing, and any issues that may arise
- Know the procedure should your child be involved in an accident or become injured.
- Provide your consent or otherwise for photography and trips away.

As a parent/guardian of a club member we expect you to:

Essentials

- 1 Ensure your child arrives prepared and on poolside 10 minutes before the start of the session, with the correct kit for training as outlined in Appendix 1
- 2 Ensure your child has the recommended hydration during training and competitions
- 3 Ensure during competition they have suitable food and drink types to cover the time they are at the event.
- 4 Inform the coach/teacher if you're running late to collect your child or if your child is going home with someone else.- (refer to Safeguarding guidelines – Pick up and Drop off policy)

- 5 Complete all consent, contact and medical forms and update us straight away if anything changes.
- 6 Maintain a good relationship with your child's coach or teacher.
- 7 Tell us if you wish to talk to us about any concerns regarding your child. We will arrange a mutually convenient time so you can talk to us.
- 8 Not enter poolside or interrupt training or competitions unless in an emergency situation.

Behaviour

- 1 Remember that children get a wide range of benefits from participating in one of our sports, like making friends, getting exercise and developing skills. It's not all about wins and losses.
- 2 Behave positively as a spectator at training or competitions and treat others with respect.
- 3 Give encouragement to your child and tell them when they've done well and provide support when they are struggling.
- 4 Respect and celebrate difference in our club or activity and not discriminate against anyone else on the grounds of gender, race, sexual orientation, faith or ability.
- 5 Respect the children and adults competing for other teams at competitions.
- 6 Respect the committee members, coaching and teaching team and all volunteer helpers at the club.
- 7 Understand that Staines Swimming club operate a zero tolerance approach of the use of abusive or inappropriate language, bullying, physical violence or any other behaviour which hurts others will not be tolerated by the club.
- 8 Understand that poor behaviour may result in the club taking disciplinary action against you. Any behaviour which alleges a criminal offence will be reported to police by the club.
- 9 Talk to your child and ensure they understand the rules of the club and the sport.
- 10 Ensure your child understands their Code of Conduct.

Breaches of this Code of Conduct may result in disciplinary action being taken against you by the club committee. Continued issues and repeated breaches may result in parents/ guardians being asked not to attend the club, something we never want to do.

Name of Swimmer

Name of Parent/Guardian

Signature of parent/guardian

Print name

Date

Appendix 1

PARENT'S GUIDE – Training Equipment for 2025

	Hat	Goggles	Water	Kickboard	Training Fins	Pullbuoy	Hand Paddles	Snorkel
Performance 1, 2, 3	X	X	2 litres	X	X	X	X	X
Junior Performance 1 & 2	X	X	2 litres	X	X	X	X	X
Development	X	X	2 litres	X	X	X		X
AT Gold	X	X	1 litre	X	X	X		X
AT Silver	X	X	1 litre	X	X	X		
AT Bronze	X	X	1 litre	X	X	X		
Junior Academy	X	X	1 litre	X	X	X		
Senior Academy	X	X	1 litre	X	X	X		
Black Hats	X	X	1 litre	X	X			



Pullbuoy



Training Fins



Hand paddles



Snorkel