



# Code of Conduct

## Parents/guardians

As a registered Swim England Member, and parent/guardian of a Member (under 18 years of age) at the Club, or a parent/guardian of a Club Member (under 18 years of age) but not a registered Swim England Member yourself, you are required to agree to this code of conduct.

As a parent/guardian you have the right to:

- Be assured that your child is safeguarded at all times during activity with the club.
- Know who the Welfare Officer(s) is/are and how to contact them.
- Be informed of Wavepower and appropriate safeguarding and welfare reporting procedures.
- Know that any concerns about your child's welfare will be listened and responded to.
- Know that anyone training or looking after your child at a club activity has the appropriate qualifications, checks and training.
- Be informed of any problems or concerns relating to your child raised by their coach.
- Know how to access the club policies, rules and procedures including the club complaints process and who to contact.
- Provide your consent or otherwise for photography and trips away.

As a parent/guardian of a Club Member (under 18 years of age) we expect you to:

- Make sure your child has the right kit for training and competitions.
- Ensure your child arrives to sessions on time and is picked up promptly.
- Let the club know if you're running late to collect your child, if your child is going home with someone else or you have made alternative arrangements.
- Complete all consent, contact and medical forms and update us straight away if anything changes.



Surrey County ASA





- Respect the decisions made by your child's coach or teacher but understand you have the right to raise any concerns regarding your child. We will arrange a mutually convenient time so you can talk to us.
- Remember that children get a wide range of benefits from participating in one of our sports, including making friends, having regular exercise and developing new skills. It's not all about winning.
- Not enter poolside or interrupt training or competitions unless in an emergency situation.
- Talk to your child and ensure they understand the rules of the club and the sport.
- Ensure your child understands the Athlete Code of Conduct.

We expect certain standards of behaviour from all club members as well as parents/guardians/grandparents.

By agreeing to this Code of Conduct you agree to:

- Behave positively as a spectator at training or competitions and treat others with respect.
- Give encouragement to your child well and provide support when they are struggling.
- Respect and celebrate differences in the club and not discriminate against anyone else on the grounds of gender, race, sexual orientation, faith, ability, or any other relevant characteristic.
- Respect anyone competing for other teams at competitions.
- Respect all volunteers, committee members, coaches and teachers at the club.
- Understand that the use of abusive or inappropriate language, bullying, physical violence or any other behaviour which hurts others will not be tolerated at the club.



Surrey County ASA





South Croydon Swimming Club has the following club specific expectations:

- You will complete and return the Medical Information Form as requested on joining the Club and provide details of any health conditions/concerns relevant to your child on the consent form. You will report any changes in the state of your child's health to the coach prior to training sessions or events and update this information immediately on your Team Unify account. You will ensure that the organisation has up-to-date contact details for yourself and for any alternative person(s) as required.
- You will deliver and collect your child punctually to and from training sessions/events. You will inform a member of the committee or coaching staff if there is an unavoidable problem.
- If the coaches change your child's lane or squad and/or changing times, you will remember that the change is to provide appropriate levels of training and to enable your child to progress, and you should therefore support and encourage this at all times.
- You will ensure your child is properly and adequately attired for the training session/events including all mandatory equipment e.g. hats, goggles, etc.
- You will inform the Club via email or coach before a session if your child is to be collected early from a training session/event and if so, by whom. You will also inform the Club via email if your child will be late or absent from training for any lengthy period of time.
- You will encourage your child to obey the rules and teach them that they can only do their best.
- You will behave responsibly as a spectator during training/events and treat members, coaches, committee members and other parents of members of both your child's organisation and any other organisation with due respect, in accordance with the Swim England commitment to equality and diversity. At no time will you make comments about any swimmer before, during or after training and will be mindful that any comments, encouraging or not, can be detrimental to swimmers and that this should be left to the coaches.
- You will not use inappropriate language within the organisation environment.
- You will show appreciation and support to your child and all the team members.
- You will ensure your child's needs are met in terms of nutrition and will listen to advice given from the coach/nutritionist.



Surrey County ASA





- You will support the coach and committee appropriately, raising any concerns I may have in an appropriate manner to the Welfare officer/coaches or Club Secretary and above all be open and honest if there is an issue I feel needs to be addressed.
- You will not enter poolside unless requested to do so or in an emergency.
- If you wish to have a discussion with the coach, I will check with the Welfare officer or Club Secretary as to how this can be arranged.
- Most of all, you will help you child to enjoy the sport and to achieve to the best of their ability.

South Croydon Swimming Club will:

- Inform you at once if your child becomes ill and will ensure their wellbeing until you are able to collect him/her.
- Ensure good child safeguarding guidelines are followed at all times to keep your child safe.
- Ensure all activities are properly supervised/taught/coached and that consent is obtained for any activity outside of that previously agreed.

You have a right to:

Make a complaint to the Club if you feel the organisation or a member of the Club is not acting appropriately or in accordance with Swim England/Club rules and regulations. Details of how to do this can be obtained from the Welfare officer.

Make a complaint on behalf of your child to Swim England Office of Judicial Administration.



Surrey County ASA





Breaches of this Code of Conduct will result in disciplinary action being taken against you by the club committee and any behaviour which may be a criminal offence will be reported to Police and any other relevant authority, by the club.

Name of child/children	
Signature of parent/guardian	



Surrey County ASA





**Date of revision and record of amendments:**

Date of amendments	Section Heading	Page Number	Paragraph Number / Notes



Surrey County ASA

**SwimMark**

